

HEALTH LITERACY COURSE 2021

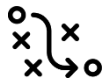
Become a health literacy change agent!



Get key knowledge through eLearning, webinars



Discuss, practice skills & problem-solve in workshops



Apply your knowledge through a project at your work



Present project outcomes to your leaders

What you'll learn and practice

- **Consumer participation** - plan with your clients to better meet their needs
- **Plain language** for spoken & written communication
- **Increasing access** to your services in person, online & over the phone
- **Organisational health literacy** strategies to support all of these things

Your time commitment

5 x 2-hour	Online workshops -
1 x 2-hour	Executive forum – present your ideas to your leaders
8 hours	Self-paced eLearning modules, webinars
~20 hours	Project to apply what you learn

WANT TO KNOW MORE?

Contact Siri, our training coordinator at sirig@ceh.org.au or (03) 9418 9912

COURSE OVERVIEW – 15 WEEKS

Weeks 1 - 6

18 MAR – 27 APRIL
Webinar & eLearning

Introductions, Housekeeping & eLearning

- **Q & A with trainers** to introduce course, objectives & learning system – THU, 18 MARCH 11am - 12pm
- **Do eLearning modules on:**
'[Health Literacy Essentials](#)', Increasing Access
Consumer participation, Organisational Health Literacy
Plain language for written & spoken communication

Week 7

28, 29 APRIL

2 x 2-hour online
workshops

Discuss e-learning and practice skills

- Practice plain language spoken communication - Workshop 1
 - WED, 28 APRIL 10am - 12pm
- Present & compare written communication activities - Workshop 2
 - THU, 29 APRIL 10am -12pm

Week 8

5, 6 MAY

2 x 2-hour online
workshops

Discuss consumer participation & plan projects

- Consumer participation – Workshop 3
 - WED, 5 MAY 10am -12pm
- Introduce and plan health literacy projects – Workshop 4
 - THU, 6 MAY 10am -12pm

Week 9

10 - 13 MAY

Project planning support call

- Project plan feedback - via video call

Weeks 9 - 14

12 MAY – 16 JUNE

eLearning & project

Do your project, project implementation support call, eLearning

- Do your project with mid-project support call
- Submit final project report

Week 14

16 JUNE

1 x 2-hour online
workshop

Present your project report to course participants in webinar

- Practice presenting your project - Workshop 5
 - WED, 16 JUN, 10am -12pm

Week 15

23 June

Online workshop

Executive forum - WED 23 JUN – 10am -12pm

- Organisational Health Literacy Keynote
- Present your project to organisational leaders
- Plan your organisation's next steps in health literacy