

## Service and Resource Directories

### **Australian Association of Social Workers (AASW) - Find a Social Worker**

The AASW offers an online directory of social workers that provide a service for a fee. To find a social worker in your area who speaks a language(s) other than English, go to:

<https://www.aasw.asn.au/find-a-social-worker/search/>

### **Australian Disability Peaks and Advocacy Directory**

Provides links to national and state peak disability and advocacy organisations. You can also search under 'useful links' to find services under specific categories such as carers, physical disability, employment, housing, etc.

Website: <http://www.pwd.org.au/library/australian-advocacy-directory.html>

### **Australian Psychological Society (APS) – Find a Psychologist**

The APS offers an online directory of psychologists who provide a service for a fee. To find a psychologist in your area who speaks a language(s) other than English, search by issue then filter results by language or search by location then filter results by language.

Webpage: <https://www.psychology.org.au/Find-a-Psychologist>

### **Bilingual Agency Staff Directory**

The Centre for Cultural Diversity in Ageing is currently developing a directory of bilingual professionals and workers. Although the directory is designed for the aged care sector, it provides links to bilingual personal care/home care workers and allied health professionals.

Webpage: [www.culturaldiversity.com.au/service-providers/bilingual-workforce-directory](http://www.culturaldiversity.com.au/service-providers/bilingual-workforce-directory)

### **Clickability**

An online service directory that allows people with disability, carers and their supporters to rate and review services they use. The directory includes an 'interpreter services' category, which shows disability providers that list the use of interpreter services.

Website: <https://clickability.com.au/>

### **Disability Groups and Networks**

The Better Health Channel provides a comprehensive list of disability networks, support organisations and advocacy groups for people with disabilities.

Webpage: <https://www.betterhealth.vic.gov.au/disability-groups-and-networks>

### **Department of Social Services (DSS)**

#### **Grants Service Directory**

Includes details of organisations that are in receipt of a DSS grant, including settlement grants. Settlement grants are provided to services to support humanitarian entrants and permanent migrants in their first five years of life in Australia. Services focus on fostering social and economic participation and community participation. Search by program name, service type and region.

Webpage: <https://serviceproviders.dss.gov.au/>

#### **Health Translations Directory**

Provides links to over 16, 000 quality translated resources in over 100 languages on a broad range of topics covering health, mental health, housing, disability, community services, children and parenting. Search by topic, language or organisation. Use keyword 'NDIS' or 'Disability' to access up-to-date translated resources on these topics.

Website: [www.healthtranslations.vic.gov.au](http://www.healthtranslations.vic.gov.au)

#### **HireUp**

#### **Human Services Directory**

Provides links to medical and allied health professionals and carers working in the community sector and private practice. See 'practitioner search' and select 'language spoken' option to search for bilingual practitioners such as GPs, psychologists and speech therapists as well as personal care attendants.

Webpage: [humanservicesdirectory.vic.gov.au](http://humanservicesdirectory.vic.gov.au)

#### **Humanitarian Settlement Program – Service Provider Locations**

The Humanitarian Settlement Program is delivered on behalf of the Australian Government by five service providers in 11 contract regions across Australia. Contract region maps and shopfront locations for each service provider can be found here: <https://www.dss.gov.au/our-responsibilities/settlement-services/programs-policy/settlement-services/settlement-services-locator>

#### **Infoxchange Service Seeker**

Australia's most extensive electronic health, welfare and community services directory. Provides up-to-date information across a number of classifications including aged care and disability, education and training, employment, housing, family support and ethno-specific and multicultural organisations and groups. 'Advanced search' allows you to specify service type by language and location.

Webpage: [www.serviceseeker.com.au](http://www.serviceseeker.com.au)

### **Karista**

Karista is a free national service that allows NDIS participants and carers to find services based on personal preferences. Karista actively seek out providers with expertise in areas that are important to participants and their families including cultural preferences and languages. Call 1300274782 or go to the website:

<https://www.karista.com.au/>

### **Local Government Community Directories**

Most local councils provide online community directories containing information on local community services, associations, clubs, schools, religious groups, community festivals and events and ethno-specific and multicultural organisations and groups. Some councils provide a 'search by language' option. Visit your local council website and search for 'community directory'.

### **Faith Communities Council of Victoria (FCCV) - Multi-faith and Interfaith Group List**

The FCCV provides an online list of faith community representative bodies, local multi-faith networks and initiatives, peak bodies, educational and academic bodies, advisory groups and multi-faith and interfaith grants.

Webpage: <https://www.faithvictoria.org.au/resources/links>

### **NDIS Provider Lists**

Regularly updated lists of contact details for current NDIS registered providers for each state and territory. You can search by provider name or by registration group.

Webpage: <https://www.ndis.gov.au/find-registered-service-providers>

### **Our Community**

Offers an online directory with links to mainstream and ethno-specific and multicultural community organisations, associations, clubs and groups. Search by organisation type, language and location.

Webpage: [www.ourcommunity.com.au/directories/all](http://www.ourcommunity.com.au/directories/all)

### **Refugee Council of Australia (RCoA) Service Directory**

This directory provides access to information on the services available for people of refugee backgrounds and people seeking asylum. You can search for services by metropolitan and regional areas as well as by service type.

Webpage: <https://www.refugeecouncil.org.au/services/service-directories/>

## **Victorian Multicultural Commission**

### **Community Directory**

An online directory of ethno-specific and multicultural organisations, groups and associations across Victoria as well as ethnic media contacts. Search by organisation type, community group/ethnic group and local government area.

Webpage: [www.multicultural.vic.gov.au/resources/community-directory](http://www.multicultural.vic.gov.au/resources/community-directory)

### **Events Calendar**

An online listing of key events and festivals for CALD communities in Victoria. Search by language and month.

Webpage: <https://www.multicultural.vic.gov.au/projects-and-initiatives/events-calender>

### **Grants**

Provides details of current grants rounds. Grants are made available for projects in areas such as community capacity building and participation and multicultural festivals and events.

Webpage: <https://www.multicultural.vic.gov.au/grants>