

Resources and Tools

AMPARO Advocacy

Factsheet: *Understanding Disability in Australia*

This factsheet, developed by AMPARO (QLD), supports people from CALD backgrounds with disability to better understand disability in an Australian context. The factsheets have been translated into 33 community languages and are also available as audio visual translations in eight of these community languages. Go to: www.amparo.org.au/publications-resources

CALD NDIS Ready Toolkit

These resources have been developed to assist organisations in Queensland provide culturally appropriate support options for CALD communities under the NDIS. Resources have been grouped under the following categories: organisational planning, organisational capacity and engagement and planning.

Webpage: <https://www.communities.qld.gov.au/disability/ndis-queensland/information-disability-providers-businesses/culturally-linguistically-diverse-cald-ndis-ready-toolkit>

Centre for Applied Disability Research (CADR)

Culturally Proficient Service Delivery

Good Practice Guides

- Practical Guide for Practice Leaders
- Good Practice for Frontline Staff

CADR has produced guides to help practice leaders develop culturally proficient organisations and frontline staff to develop culturally responsive, respectful and reflective practices. Go to the CADR Clearing House to access the guides: www.cadr.org.au

Centre for Culture Ethnicity and Health (CEH)

CEH has developed a comprehensive range of resources, tips sheets and guides on cultural competence, health assessment, language services, consumer participation, health literacy and culturally inclusive social support groups. To access the resources, visit the CEH Knowledge Hub and choose from a number of categories. Go to: <https://www.ceh.org.au/knowledge-hub>

Diversity in Disability (DiD)

DiD Toolkit

The DiD Toolkit was developed by a project team led by Northcott, based in NSW and the ACT. It includes a Cultural Diversity Competency Framework and a series of guides and self reflection tools covering topics such as workforce diversity, developing leadership for cultural diversity and engaging with CALD carers and communities.

Website: <http://www.diversityindisability.org/>

Faith Communities Council of Victoria (FCCV)

The FCCV provides a range of resources and information on key events, dates of significance, religious holidays as well as profiles and descriptions of religions practiced in Australia. Faith profiles include: history, beliefs and teachings, rituals and practices and holy days and festivals.

Webpage: <https://www.faithvictoria.org.au/resources/religions>

Interfaith Calendar

Provides a list of key religious dates and celebrations for the major religions practiced in Australia as well as definitions of terms.

Website: <http://www.interfaith-calendar.org/>

Multicultural Resource Book

The Queensland Council of Social Services and AMPARO Advocacy developed this resource to provide information, ideas and contacts to assist Queensland based services in identifying and supporting people with disability from CALD backgrounds. The resource includes statistics on disability, a guide for developing a communication strategy and examples of projects in CALD communities that address disability issues. To access the resource, go to:

<https://www.qcross.org.au/multicultural-resource-book-disability-service-providers>

National Disability Services (NDS)

Person-Centred Practice Across Cultures resources

NDS, the peak body for non-government disability service organisations, produced a series of resources focusing on the importance of cultural awareness and sensitivity in disability support and service delivery. To access the resources, go to:

<https://www.nds.org.au/resources/all-resources/person-centred-practice-across-cultures-resources>

NDIS Provider Toolkit

The Provider Toolkit is designed for organisations and individuals who want to learn more about working with the NDIS. It provides step by step guides and access to key documents and resources.

Webpage: <https://providertoolkit.ndis.gov.au/>

Refugee Council of Australia (RCoA)

The RCoA website provides statistics, fact sheets and resources on Australia's refugee and asylum seeker populations.

Webpage: <https://www.refugeecouncil.org.au/get-facts/resettlement-statistics/>

SBS – Settlement Guides

These Guides provide in-language information on a range of topics relevant to newly arrived communities including: 'how to find the right GP in Australia'; 'how to get mental health support in Australia'; 'living with a disability in Australia'; and 'what is the NDIS'. Settlement Guides are available in an audio-visual format in 29 languages.

Webpage: <https://www.sbs.com.au/radio/settlement-guide>

SBS – Your Language

Provides a wide range of ethnic media related and community information for over 60 language groups. To access individual languages, go to:

<https://www.sbs.com.au/yourlanguage/>