

Research and Publications

CALD Communities and Disability

Accessing Disability Services by People from CALD Backgrounds in Australia

The study examined differences in access to specialist disability services by people from CALD backgrounds when compared with those born in Australia represent a service gap or the healthy migrant effect. It outlines findings on the proportion and severity of disability in CALD communities.

[Accessing Disability Services by People from CALD Backgrounds](#)

Challenges Facing People with Disabilities from CALD Backgrounds Monograph

This paper explores the changing cultural demographics in Western Australia and the challenges faced by people with disabilities from CALD backgrounds.

[Challenges Facing People with Disabilities from CALD Backgrounds](#)

Changing Disability Status of Immigrants in Australia – Three Cases

Through an in-depth analysis of three immigrant groups, this paper examines the changing disability status over five years of those born overseas who have lived in Australia for various periods of time. The research found that age is the most important factor influencing the trajectories of disability profiles of immigrants.

<http://rdsjournal.org/index.php/journal/article/view/627/1787>

Difference or Disability

A discussion on issues relating to learning disabilities in English language learners. Also provides links to related resources.

[https://www.tesol.org/read-and-publish/journals/other-serial-publications/compleat-links/compleat-links-volume-2-issue-3-\(september-2005\)/difference-or-disability-](https://www.tesol.org/read-and-publish/journals/other-serial-publications/compleat-links/compleat-links-volume-2-issue-3-(september-2005)/difference-or-disability-)

Engaging People with Disability in the Multicultural Sector: Barriers to Accessing Services and Employment

The Federation of Ethnic Communities Council of Australia (FECCA) conducted this survey to gain a more comprehensive understanding of the levels of involvement of CALD people with disability in community and not-for-profit organisations and to ensure that FECCA's disability advocacy priorities are consistent with the needs of its constituents.

[Engaging People with Disability in the Multicultural Sector](#)

Language and Culture Matter: Addressing the needs of people from a non-English speaking background who have a disability

This AMPARO Advocacy position paper examines the additional barriers and discrimination faced by people from non-English speaking background who have a disability and puts forward information and recommendations to assist government, service providers and other community organisations to address barriers more effectively.

http://amparo.org.au/wp/wp-content/uploads/2015/09/AMPARO_LanguageCultureMatter.pdf

Research to Action: Culturally Proficient Service Delivery - A Rapid Review of Literature

The aim of this rapid review was to provide a current understanding of the intersection of disability issues with cultural diversity issues in the research literature. This was done to support the disability sector develop their own research informed strategies and practices for working in the increasingly diverse disability environment.

<https://cadr.org.au/images/1809/cultmainrapidreviewv2.pdf>

Understanding and Applying Cultural Proficiency in the Disability Sector

In a feature piece, the Centre for Applied Disability Research, outlines the impact of limited research on disability and CALD communities and, based on a review of key studies, offers recommendations for improving information and knowledge about service access issues and cultural responsiveness.

<https://www.cadr.org.au/search-clearinghouse/lines-of-inquiry/research-to-action-understanding-and-applying-cultural-proficiency-in-the-disability-sector-2>

CALD Communities and the NDIS

A View from the Back of the Bus: a reflection on the need for a culturally responsive NDIS

In this Inner Sydney Voice article, Diana Qian, President of the Diversity and Disability Alliance, states that people with disability from CALD backgrounds make up only a small proportion of people who are currently disability service recipients. She argues greater resources are needed to ensure people from CALD backgrounds have equal access to the NDIS.

<https://innersydneyvoice.org.au/magazine/view-back-bus-reflection-need-culturally-responsive-ndis/>

Diversitat Disability Findings Report

This report explores issues and identifies barriers to disability service access for people from CALD communities. It also examines the challenges experienced by disability service providers in supporting CALD clients through their engagement with the NDIS. Includes case studies and recommendations for the NDIS and disability services.

https://www.pavetheway.org.au/sites/pavetheway.org.au/files/documents/CALD%20in%20NDIS%20launch%20site%20Diversitat_Disability_Report.pdf

Future Ability Report: Multicultural communities getting NDIS-ready project report

Settlement Services International (SSI) developed a project to support CALD communities access disability services. The project was called FutureAbility and in 2016, SSI released a report summarising the process and findings of the project's first four phases. A range of strategies and initiatives were implemented to empower and support ethno-specific and multicultural organisations to enter or transition to the NDIS and to increase CALD communities' knowledge of and participation in the NDIS.

<https://www.ssi.org.au/services/futureability>

How can we Support CALD Communities through the NDIS Roll Out?

Acclario Consulting provides information and tips on how to improve NDIS communications and uptake for CALD communities at a service level. It covers how to evaluate digital assets and processes and promote cultural diversity.

<http://acclario.com.au/ndis-support-for-cald-communities/>

NDIS and CALD Communities Symposium

A forum to explore what steps would ensure that people from CALD backgrounds with disability are best supported by the NDIS.

<http://www.amparo.org.au/ndis-and-cald-communities-symposium/>

Disability and Refugee Communities

Humanitarian Arrivals with Disabilities Discussion Paper

This Refugee Council of Australia Discussion Paper identified issues impacting humanitarian arrivals with disability. These included lack of data and information on new entrants with disabilities, lack of adequate on-arrival support and difficulties accessing an appropriate diagnosis. The paper also discussed how a move to the NDIS will impact newly arrived communities.

<https://www.refugeecouncil.org.au/wp-content/uploads/2016/06/1606-SPN-disability.pdf>

Improving Access to Disability Support for Refugees and Humanitarian Entrants

This article by the Refugee Council of Australia, uses the outcomes of the Diversitat Disability Findings Report to outline key issues and recommendations for the NDIS relating to refugee and humanitarian entrants.

<https://www.refugeecouncil.org.au/resources/publications-external/diversitat-disability-support/>

Service Responses for People with Disabilities from Refugee Backgrounds in Northern Melbourne

The Victorian Refugee Health Network completed a needs assessment of the responsiveness of the disability and refugee health system in northern Melbourne. This report details the outcomes of the needs assessment and makes recommendations for service and policy changes and future activities to improve service responsiveness.

http://refugeehealthnetwork.org.au/wp-content/Report_2018

Supporting Humanitarian Entrants with Disabilities

This Settlement Policy Network teleconference, convened by Refugee Council of Australia and the Settlement Council of Australia, focuses on the implications of the relaxation of the health requirement for humanitarian entrants and the rollout of the NDIS. Includes key issues and challenges identified by the National Ethnic Disability Alliance and the NSW Refugee Health Service.

<https://www.refugeecouncil.org.au/r/spn/140508-SPN.pdf>

The Legal Protection of Refugees with Disabilities – Forgotten and Invisible

Drawing on fieldwork in six countries hosting refugees, the book examines how governments and aid agencies engage with and accommodate refugees with disability in situations of displacement.

<https://www.e-elgar.com/shop/the-legal-protection-of-refugees-with-disabilities>

Carers from CALD Communities

Culturally and Linguistically Diverse Carers in Australia: Background Report

This Carers Australia report provides a profile of CALD carers in Australia, an overview of services, programs, resources and policies, key issues identified in the literature and case studies of effective approaches for working with CALD carers.

<http://www.carersaustralia.com.au/storage/Carers%20Australia%20CALD%20carers%20background%20report.pdf>

For Love, for Faith, for Duty, for Deed: Beliefs and Values about Caring in the Anglo-Celtic, Greek, Italian, Polish, Turkish and Vietnamese Communities in Victoria

This report presents the findings from a study conducted by Carers Victoria into the beliefs and values of carers from six ethnic groups residing in Melbourne. The main purpose of the research was to collect qualitative data to assist service providers and policy makers in their efforts to encourage carers to access support services.

<https://www.carersvictoria.org.au/Assets/Files/for-love-faith-duty-deed-2003.pdf>

Vitamins for Valentine's Day: Report of a project exploring ways to support isolated carers of Greek speaking background in promoting their own health and wellbeing

In 2005, Carers Victoria employed a bi-lingual/bicultural worker to undertake a project, which involved working closely with first generation Greek-speaking carers in order to explore the ways in which isolated carers could be supported in addressing some of the inner barriers (ie. beliefs) to health and wellbeing.

<http://www.carersvictoria.org.au/Assets/Files/vitamins-for-valentines-day-jan-2005.pdf>

Refugee and Migrant Young People with Caring Responsibilities: What do we Know?

This Sector Consultation Report provides valuable insights into the complex circumstances surrounding young people with caring responsibilities, particularly those from refugee and migrant communities who have been found to be overrepresented in this sizable, yet 'hidden' population of carers.

[http://eccv.org.au/library/Refugee and Migrant Young People with Caring Responsibilities.pdf](http://eccv.org.au/library/Refugee_and_Migrant_Young_People_with_Caring_Responsibilities.pdf)

Bilingual and Bicultural Workers

Addressing the Strengths and Complexities of Bicultural Youth and Family Work

A report on a consultation with organisations employing bicultural workers to engage refugee and migrant young people and their communities.

<http://www.cmy.net.au/sites/>

Australia's Bilingual and Bicultural Workforce

This report examines the training qualifications and career pathways of Australia's bilingual and bicultural workers. The paper features case studies that explore the roles and training requirements of bilingual workers and provides recommendations for improving system responses.

<http://fecca.org.au/Australias-bilingual-and-bicultural-workforce-Report-2017.pdf>

Bicultural Brilliance – a Toolkit for Working with and as Bicultural Workers

This toolkit was developed to promote the benefits and strengths of bicultural workers. It provides useful tools and tips for recruiting or working with bicultural staff and sets out a framework to support best practice. This resource highlights the way organisations flourish when they recognise bicultural workers' inherent strengths, skills and competencies.

http://enliven.org.au/2018/_toolkit_FINAL.pdf

Language Services Guide

This guide was designed to support and encourage organisations to aim for continuous improvement in their provision of language services. It showcases examples, in the form of case studies, contributed from organisations across Victoria of ways to approach and implement language services.

<https://www.ceh.org.au/LanguageServicesGuide.pdf>