

## Key Ethno-specific Contacts

### Embassies and Consulates

Embassies and consulates are the official representation of the government of one state in the territory of another. Their roles include issuing visas and passports and providing information about laws and regulations and overseas income support. Many also have links to ethno-specific services and businesses and provide information about community networks, events and bilingual professionals (including GPs and legal professionals). For a list of embassies and consulates, go to:

<http://protocol.dfat.gov.au/Default/view.rails>

### Ethno-specific Chambers of Commerce

A chamber of commerce is a local organisation of businesses that provide support to organisations and individuals seeking opportunities to further develop their business. Ethno-specific chambers of commerce usually have extensive membership from businesses and services in the communities they represent. For a list of chambers of commerce representing different CALD communities, go to:

<http://protocol.dfat.gov.au/Consulate/listStates.rails?state=7>

### Ethnic Media

Ethnic media includes radio, television, newspapers and any type of publications that cater to specific ethnic communities. Information is generally provided in-language, which makes ethnic media one of the most effective avenues for disseminating news and information to CALD communities in Australia. Popular providers of ethnic media include SBS, Channel 31, 3ZZZ radio and Africa Media Australia. To find ethnic media contacts, go to the Victorian Multicultural Commission's Community Directory and search under 'media' and 'language'. See link below:

Webpage: <https://www.multicultural.vic.gov.au/resources/community-directory>

### Ethno-specific Organisations and Groups

Ethno-specific agencies provide programs and services for the ethnic communities they represent. Many organisations employ bilingual workers and provide a range of programs and services in areas such as settlement, families and youth, language and literacy, aged care and disability. They have an understanding of the needs and issues affecting their communities, the most effective channels for information dissemination and strong links with community leaders, key stakeholders, media and social groups and clubs. Ethno-specific services can be found via a number of community directories (See Service and Resource Directories section).

### Social Media



Community Facebook groups are becoming increasingly popular amongst CALD communities as an important avenue for disseminating and sharing information and news. Use your search engine and search for Facebook groups under language or country name.