Key Multicultural Organisations

Adult Migrant Education Services (AMES) Australia
AMES, Victoria’s Humanitarian Settlement Services (HSS) provider, offers a range of settlement services to new and recently arrived refugee and migrant communities. Services include on-arrival settlement support, English language and literacy training, vocational education and training and employment services.
255 William St
Melbourne VIC 3000
Ph: 9938 4000
Website: www.ames.net.au

Centre for Cultural Diversity in Ageing (CCDA)
The CCDA provides expertise in culturally inclusive policy and practices for the aged care sector and supports aged care providers to address the needs of older people from CALD backgrounds.
PO Box 5093
Glenferrie South VIC 3122
Ph: 8823 7979
Email: info@culturaldiversity.com.au
Website: www.culturaldiversity.com.au

Centre for Culture, Ethnicity and Health (CEH)
CEH builds the capacity of the health and community sectors to deliver responsive and inclusive services to CALD communities. The Centre provides organisational training, resource development, cultural consultancy and health literacy initiatives. Currently, CEH is working with mainstream disability services to support their engagement with CALD communities as part of the transition to the NDIS.
23 Lennox St
Richmond VIC 3121
Ph: 9418 9929
Email: enquiries@ceh.org.au
Website: www.ceh.org.au

Centre for Multicultural Youth (CMY)
The CMY supports young people (with a focus on 12 to 25 year olds) from migrant and refugee backgrounds through a range of specialist support services, programs, resources and advocacy initiatives. CMY also provides training and consultancy.
304 Drummond St
Carlton VIC 3053
Ph: 9340 3700
Website: www.cmy.net.au
Diversitat

Diversitat is the peak regional body representing 70,000 residents through 50 affiliated and incorporated CALD associations, including all refugee and humanitarian communities in the Barwon Region. Services include settlement, disability, youth and aged care as well as community programs and training and education.

153 Pakington St
Geelong West VIC 3218
Email: info@diversitat.org.au
Website: https://diversitat.org.au/

Ethnic Communities Council of Victoria (ECCV)

The ECCV is the peak body for ethnic and multicultural organisations in Victoria. It is a community based, member driven organisation providing a link between multicultural communities, government and the wider community. The ECCV also delivers services, programs and projects, including an NDIS project to build the capacity of CALD services and communities to participate more equitably in the NDIS.

Suite 101, 398 Sydney Rd
Coburg VIC 3058
Ph: 9354 9555
Website: www.eccv.org.au

Faith Communities Council of Victoria (FCCV)

The FCCV is Victoria’s umbrella multi-faith body, which promotes positive relations between people of different faiths and greater public knowledge of the teachings, customs and practices of Victoria’s diverse faith traditions. Members include faith bodies and multi-faith/interfaith networks and organisations.


Federation of Ethnic Communities’ Councils of Australia (FECCA)

FECCA is the peak national body representing Australians from CALD backgrounds. The organisation provides advocacy, develops policy and promotes issues on behalf of its constituency to the Australian Government and the broader community.

FECCA House
Unit 1, No. 4 Phipps Close
Deakin ACT 2600
Ph: (02) 6282 5755
Website: http://fecca.org.au/

Foundation House: The Victorian Foundation for Survivors of Torture
Foundation House provides services to people from refugee backgrounds who have experienced torture or other traumatic events in their country of origin or while fleeing those countries. Services include: counselling, advocacy, family support, group work, psycho-education, information and complementary therapies. Foundation House is currently working on an NDIS related project.

4 Gardiner St
Brunswick VIC 3056
Ph: 9389 8900
Email: info@foundationhouse.org.au
Website: www.foundationhouse.org.au

Free Kindergarten Association (FKA)

FKA offer professional learning opportunities, resources and support to education and care services to facilitate the provision of culturally rich environments. The Association also has bilingual support workers who offer consultation services and work with staff, parents and children to support newly arrived children engage and settle in their education setting.

42 Dight St
Collingwood VIC 3066
Ph: 9428 4471
Website: http://fka.org.au/

Migrant Resource Centres (MRCs)

MRCs are community based organisations, located throughout Victoria, that provide a range of services and programs to support migrant and refugee communities. Services include settlement assistance, aged care, disability, employment and family support. These organisations also facilitate CALD communities’ access to health and community services and have strong knowledge of and links with migrant and refugee communities and groups. Contact details of MRCs can be found via the Victorian Multicultural Commission:


Multicultural Centre for Women’s Health (MCWH)

The MCWH is a national, community based organisation that works with immigrant and refugee women, community organisations, health practitioners and governments to build and share knowledge and promote access to health services for immigrant and refugee women. The organisation offers a Community Workshops Program, which provides health education sessions facilitated by Bilingual Health Educators, delivered in a range of settings such as community health services, neighbourhood houses, schools and social clubs.

Website: http://www.mcwh.com.au/

New Hope Foundation (a part of MiCare)

New Hope’s Settlement Team provides a range of youth, family and settlement services to assist recently arrived refugee, family migrants and asylum seekers who live in Melbourne’s Western, Inner Melbourne and Southern Metropolitan Regions.
Refugee Council of Australia (RCoA)

RCoA is the national umbrella body for refugees and the organisations and individuals who support them. It has more than 200 organisational and over 900 individual members. RCoA’s aim is to improve Australia’s refugee and asylum policies by analysing and researching policies, consulting with communities to identify key issues and advocating for change.

Webpage: [https://www.refugeecouncil.org.au/](https://www.refugeecouncil.org.au/)

Victorian Multicultural Commission (VMC)

The VMC provides independent advice to the Victorian Government to inform the development of legislative and policy frameworks as well as the delivery of services to CALD communities. The Commission also provides a range of resources to help you connect with CALD communities including service directories, population and migration statistics and funding opportunities.

Website: [https://www.multicultural.vic.gov.au/](https://www.multicultural.vic.gov.au/)

Victorian Transcultural Mental Health (VTMH)

VTMH works with organisations and agencies to strengthen their capacity to address inequity in mental health service provision with the goal of improving the mental health, social and emotional wellbeing of culturally diverse individuals, families and communities. The organisation is a state-wide provider of organisational development, community engagement, workforce education and support and research and evaluation.

Website: [http://www.vtmh.org.au/](http://www.vtmh.org.au/)