



Diversity in Health  
MELBOURNE 2010  
YOUR IDEAS & FEEDBACK



Diversity in Health  
MELBOURNE 2010  
YOUR IDEAS &  
FEEDBACK

Great to have equity and outcomes and integrity upfront and personal as a start to this conference!



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YOUR IDEAS &  
FEEDBACK

Would have been good if the ministers stayed for Tim Woodruff's presentation. Very insightful.



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YOUR IDEAS &  
FEEDBACK

Loved the Indigenous hip hop!  
Great energy, inspirational



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YOUR IDEAS &  
FEEDBACK

Thank you for a great choice of subject areas. I hope the different 'streams' will mingle and unite like tributaries to create a river of mutual understanding and a common voice



Diversity in Health  
MELBOURNE 2010  
YOUR IDEAS &  
FEEDBACK

Can we have a 'general comments' panel of the Ideas Wall please?



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### YOUR IDEAS & FEEDBACK

The drilling work being done is loud enough to disrupt the sessions. Can anything be done?



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### YOUR IDEAS & FEEDBACK

We need a culturally appropriate, validated tool to assess perinatal mental health with a score which means something, not just a translated EPND score! Who wants to work on this with me? [Michelle.steel@mater.org.au](mailto:Michelle.steel@mater.org.au)  
Refugee Maternity Service



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### YOUR IDEAS & FEEDBACK

Notes or summary of the Powerpoint presentations would be helpful.



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### YOUR IDEAS & FEEDBACK

Powerpoints in the plenary sessions are too small. Please make the font larger.



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### YOUR IDEAS & FEEDBACK

Food is great.



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### YOUR IDEAS & FEEDBACK

Community empowerment.  
Community involvement.  
Need for belonging.  
Social isolation. Lack of support.  
The western experience.



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### YOUR IDEAS & FEEDBACK

Please make the rapporteur's  
notes/presentations available.

I like this conference 😊



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### YOUR IDEAS & FEEDBACK

Peak body representation at  
Federal Government level really  
important.



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### YOUR IDEAS & FEEDBACK

How much has Skype been used for  
translation and health info?



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### YOUR IDEAS & FEEDBACK

Enjoying video support in Plenary Hall.  
Will video/podcasts be available after  
conference?



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### YOUR IDEAS & FEEDBACK

One speaker didn't use any overhead  
presentation. This format was less  
engaging. I prefer a visual focus; other  
than the speaker alone.



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### YOUR IDEAS & FEEDBACK

I would like either paper copies of  
abstracts or web links to them.



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**YOUR IDEAS &  
FEEDBACK**

List of e-mail contact details  
for session presenters



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**YOUR IDEAS &  
FEEDBACK**

**DEBATE**

Cultural competence is not a myth - it is  
a REALITY



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**YOUR IDEAS &  
FEEDBACK**

Not enough to really address the issues  
and concerns.



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**YOUR IDEAS &  
FEEDBACK**

Great conference.



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**YOUR IDEAS &  
FEEDBACK**

**CALD ageing population**  
Yes. Where does it fit? There is no  
policy and procedures to make them fit!



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**YOUR IDEAS &  
FEEDBACK**

**PROBLEM GAMBLING**

Missing on help seeking signs that can  
happen without being culturally  
competent.



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**YOUR IDEAS &  
FEEDBACK**

**PAPER PRESENTATIONS**

The best presentation was  
Beyond Community Education.



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**YOUR IDEAS &  
FEEDBACK**

**PAPER PRESENTATIONS**

Presentations were good. Can we access  
them later?

(Editor's note: Presentations will be  
available on the conference website in 2-3  
weeks)



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**YOUR IDEAS &  
FEEDBACK**

**FAMILY VIOLENCE PREVENTION**

Men are not always the perpetrators.  
Women are too!



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**YOUR IDEAS &  
FEEDBACK**

**FAMILY VIOLENCE PREVENTION**

Increased awareness of same-sex  
relationships and violence.



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**YOUR IDEAS &  
FEEDBACK**

**FAMILY VIOLENCE PREVENTION**

More discussion/talk about same sex  
violence in DV or family violence  
discussions. It does not happen just  
between heterosexual couples in the  
CALD community.



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**YOUR IDEAS &  
FEEDBACK**

**FAMILY VIOLENCE PREVENTION**

More interventions by way of initiatives,  
education and awareness!



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**YOUR IDEAS &  
FEEDBACK**

Great healthy, good choice of food.



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**YOUR IDEAS &  
FEEDBACK**

Good to see Compassionate Healing on  
the agenda. Longer time would have  
been better.



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**YOUR IDEAS &  
FEEDBACK**

**Idea**

A stronger national voice on multicultural  
health @ the moment in the reform  
landscape



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**YOUR IDEAS &  
FEEDBACK**

Systemic reform to include local  
consumer input to service  
implementation.



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**YOUR IDEAS &  
FEEDBACK**

Where is the Federal Government  
at this conference?



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**YOUR IDEAS &  
FEEDBACK**

Why does the Victorian Government not  
funding services adequately to cater for  
the needs of NESB?  
Good policy! No action.



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### YOUR IDEAS & FEEDBACK

Good to see diabetes is represented as a major issue affecting CALD communities.



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### YOUR IDEAS & FEEDBACK

A lot of meanings but no definite action plans and no policy about cultural perspectives.



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### YOUR IDEAS & FEEDBACK

Means cross-culturally competent workers not 'white supremacy' only.



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### YOUR IDEAS & FEEDBACK

NSW model is really good for problem gambling.



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### YOUR IDEAS & FEEDBACK

Would have liked to know more about the hip hop group. A better intro needed.



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### YOUR IDEAS & FEEDBACK

Opening plenary. No women and two white male speakers – irony and equity?



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### YOUR IDEAS & FEEDBACK

Opening plenary. No women and two white male speakers – irony and equity?



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### YOUR IDEAS & FEEDBACK

Better breakie esp. for sunrise session  
8 June



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### YOUR IDEAS & FEEDBACK

Please consider breakfast as the main meal of the day. Muffins does not constitute a meal.



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### YOUR IDEAS & FEEDBACK

Asylum seekers and human just like us.  
They fled from incarceration to freedom not Australian incarceration!



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### YOUR IDEAS & FEEDBACK

After 3+ decades of multiculturalism they are still arguing over how to count us ethnics – ethnicity data has not progressed in 30 years. So why bother debating the 'reality' of multicultural health.  
' If we were not mythical – they would count us, wouldn't they?



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### YOUR IDEAS & FEEDBACK

Where have all the polties gone months before the election?



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### YOUR IDEAS & FEEDBACK

Time for a institutional racism is alive and well. All you have to do is compare % of one CALD population to the % of grant funds that DoHA and FACHSIA provide to ethno-specific and multicultural service providers?



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### YOUR IDEAS & FEEDBACK

Time for a marginal seat campaign for justice and equity for Indigenous and CALD Australians. A new Advocacy Coalition is on its way for this purpose.



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### YOUR IDEAS & FEEDBACK

Why oh why is no one talking about asylum seekers and their mental health? Are they not part of our diversity? Lobby our politicians to stop the electoral policy auction and revert to respecting human rights and international law.



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### YOUR IDEAS & FEEDBACK

Breakfast was not at all breakfast. Does the muffin and coffee cost \$35?



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### YOUR IDEAS & FEEDBACK

Social inclusion will remain a MYTH until multiculturalism becomes a reality.  
Keep using the 'm' word in noun and not just adjective form.



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### YOUR IDEAS & FEEDBACK

Loved the debate: Myth or Reality?



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### YOUR IDEAS & FEEDBACK

10 mins 4 presentations is too short.  
Speakers are cramming in 2 many info  
in 10 mins that listeners don't have time  
to think and reflect.



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### YOUR IDEAS & FEEDBACK

Not enough delegate input (from the  
floor). Excellent panellists though!  
Good work.



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### YOUR IDEAS & FEEDBACK

We hear 'the situation has not changed  
much' for CALD consumers. We need  
to acknowledge this is also true for the  
general community.



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### YOUR IDEAS & FEEDBACK

Microphones in breakfast rooms for  
question time.



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### YOUR IDEAS & FEEDBACK

Handouts at Day 2.  
Keynote: Health Literacy and Health  
Rights presentation.



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### YOUR IDEAS & FEEDBACK

Mainstream and specialist organisations  
need to have affirmative action and  
employ more people from CALD  
communities.



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### YOUR IDEAS & FEEDBACK

Why isn't a rep from Federal Government here at conference to work with us & hear the issues?



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### YOUR IDEAS & FEEDBACK

Some speakers don't even have a PP which does not help at all.



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### YOUR IDEAS & FEEDBACK

Where is the discussion around sexuality?



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### YOUR IDEAS & FEEDBACK

Partnerships are the way forward.



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### YOUR IDEAS & FEEDBACK

Listening to some of these presentations it occurs to me that we often blame the system to the exclusion of taking some personal responsibility. Some of the poor access to services is due to CALD communities choosing not to access them. People are often judged by their own communities and so fear of being judged, lack of knowledge about existence of services, carers' desire to take on all the caring, are also responsible. We need to support consumers to access services.



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### YOUR IDEAS & FEEDBACK

Makes me energised and stimulated to do more!



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### YOUR IDEAS & FEEDBACK

Equity of outcome not access.



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### YOUR IDEAS & FEEDBACK

Gee, these people at Co.As.It. Are  
SO friendly and helpful.



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### YOUR IDEAS & FEEDBACK

Can we get access to full papers of keynote &  
plenary speakers?

(Editor's note: Where papers are provided, they  
will be made available on the conference  
website in a couple of weeks)



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### YOUR IDEAS & FEEDBACK

Why is social equity separate to cultural  
difference discussions?



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### YOUR IDEAS & FEEDBACK

PowerPoint handouts to help with note-  
taking would be good.

(Speakers have to go so fast that taking  
notes is nearly impossible.)



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### YOUR IDEAS & FEEDBACK

More of the 'personal' stories  
(ie. Kalliope Paxinos) would be good!



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### YOUR IDEAS & FEEDBACK

Very little mention made of access for health for people in GLBTIQ communities.



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### YOUR IDEAS & FEEDBACK

How can the conference practically deal with inequity?



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### YOUR IDEAS & FEEDBACK

Little discussion of national health reform and implications.



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### YOUR IDEAS & FEEDBACK

#### Prisons

The more unfair a society, the more closely the incarcerated population resembles the general population.



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### YOUR IDEAS & FEEDBACK

Some principles of health promotion on sensitive issues:

- Respect
- Collective action
- Community engagement
- Community pressure on institutions/organisations



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### YOUR IDEAS & FEEDBACK

A question about illness and inequity: who is making us sick? (Look beyond the social determinants of health to the political determinants of the social.)



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**YOUR IDEAS &  
FEEDBACK**

We talk about inequity and rights, but we need to talk about how we make society fairer.



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**YOUR IDEAS &  
FEEDBACK**

The end of civilization as we know it would not be a bad thing.



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**YOUR IDEAS &  
FEEDBACK**

Health is a resource not a commodity – so why have a business model of healthcare service delivery?



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**YOUR IDEAS &  
FEEDBACK**

**REFUGEE HEALTH & WELLBEING**

Hip hop group were awesome!



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**YOUR IDEAS &  
FEEDBACK**

Can we get more media next time?  
We have important messages to give too!



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**YOUR IDEAS &  
FEEDBACK**

A longer talk from Sharon Barrett would have been great!



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**YOUR IDEAS &  
FEEDBACK**

Can we build an alliance of CALD communication officers to counter what 'mainstream' media says about refugees/asylum seekers?



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**YOUR IDEAS &  
FEEDBACK**

**LANGUAGE SERVICES**

VRI systems implemented by government into hospital emergency departments and admission clinics as a start.

OR other IT ways o facilitate accredited interpreting.



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**YOUR IDEAS &  
FEEDBACK**

**MULTICULTURAL MENTAL HEALTH LANDSCAPE**

First 2 speakers

- Great slides
- Good info-relevant
- Up-to-date data

But nearly fell asleep (zzzzzzzz) until last speaker, he woke me up!

Thanks Simon!



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**YOUR IDEAS &  
FEEDBACK**

Yummy food!

Great venue!



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**YOUR IDEAS &  
FEEDBACK**

It would be good if the speakers on the plenary (Day 2) had more time to speak – it was such a deep topic which had no time to get discussed significantly!



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**YOUR IDEAS &  
FEEDBACK**

**Sharon Barrett**

Thoughtful, compelling presentation – global in its relevance, specific enough to be practical. I wonder why she wasn't the conference keynote speaker?



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### YOUR IDEAS & FEEDBACK

It is dismaying that the 'picture' for CALD communities is painted so bleakly – we need to acknowledge the work that is being done to improve services.



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### YOUR IDEAS & FEEDBACK

#### **Language diversity**

“You know what I mean”

See OYO - Hendrika



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### YOUR IDEAS & FEEDBACK

The options (treatment and recovery) are often worse in our country of origin but we tend to forget that – sometimes that – sometimes to listen to people you would think that Australia does nothing for CALD people.



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### YOUR IDEAS & FEEDBACK

#### **eHealth**

Needs to address the risks of alienating those whose health literacy and English language and reading skills are not well developed.



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### YOUR IDEAS & FEEDBACK

#### **eHealth**

Accessing e-learning will still need educational support like learning to read for accessing books.



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### YOUR IDEAS & FEEDBACK

#### **Suggestion**

Please announce if presenters' Powerpoints will be uploaded to the conference website and by when.

(Editor's note: Yep, they'll be on the conference website in 2-3 weeks. We'll send you an email update when they're ready.)



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### YOUR IDEAS & FEEDBACK

Let's talk about the positives in  
Diversity in Health more.



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### YOUR IDEAS & FEEDBACK

More presentations from practitioners  
and where are the consumers?



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### YOUR IDEAS & FEEDBACK

Must APPLAUD Erminia Colucci for her  
vibrant, animated presentation.  
Thank you.



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### YOUR IDEAS & FEEDBACK

Mandarin  
Arabic  
Spanish  
(French)  
- should be core education subjects from primary  
school



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### YOUR IDEAS & FEEDBACK

#### **CH&S: Working with CALD young people**

The CALD youth session this morning  
(Tuesday) was very INSPIRING,  
especially Chiedza! Love your 'Sister 2  
Sister' idea.



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### YOUR IDEAS & FEEDBACK

I feel for some of the presenters who  
have put a lot of effort into their  
presentation only to be disappointed by  
the numbers in the audience. Less  
papers, more time, larger audiences.



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### YOUR IDEAS & FEEDBACK

Some excellent programmes – pity it's all intermittent funding. If something works it should continue longer term.



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### YOUR IDEAS & FEEDBACK

Overall – a very positive experience.  
Well done to organisers and participants.



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### YOUR IDEAS & FEEDBACK

#### **Panel discussion – Day 3**

Juliana Nkrumah – wonderful to listen to you! Ditto Saeed Saeed.

Thank you



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### YOUR IDEAS & FEEDBACK

#### **Issues and challenges of cultural diversity in health**

Excellent presentation



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### YOUR IDEAS & FEEDBACK

ACHS criterion 1.6.3 'CALD & special needs' must be mandatory or no accreditation or funding for health service!



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### YOUR IDEAS & FEEDBACK

Would have been easier to read 'conference program' if it were in a larger font! (Lights aren't bright and my eyes are old)



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### YOUR IDEAS & FEEDBACK

Suggest locking plenary hall doors after half an hour or so – it is annoying when people arrive at the tail end of sessions – why come at all to hear the very end?  
It's disruptive.



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### YOUR IDEAS & FEEDBACK

Hypothetical disappointing.  
Poor start – lent itself to more.



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### YOUR IDEAS & FEEDBACK

I wish/hope we can form some cross-sector networks.



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### YOUR IDEAS & FEEDBACK

Be good to have more themes on CALD workforces. People working in health sector and especially at the career end.



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### YOUR IDEAS & FEEDBACK

My family is French, Ethiopian, Croatian and English. Why do I feel shame with the English part? Can we please include 'Anglo' into the term 'multiculturalism'



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### YOUR IDEAS & FEEDBACK

Not opportunities for networking.  
Difficult to know who is who, a different setting next time?



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**YOUR IDEAS &  
FEEDBACK  
Debate**

I have an interracial marriage & kids. Am I contributing to a slow loss in multiculturalism? Can tolerance lead to cultural eugenics?



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**YOUR IDEAS &  
FEEDBACK**

Long may Beth Wilson and her balls live!  
Her humour and generosity have been an asset for this conference.  
I approve of her balls. They represent the strength, power and courage of her preferred method of using careful negotiation in dealing with conflict.



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**YOUR IDEAS &  
FEEDBACK**

Access to the speakers' presentations would be great? On the CEH website?  
*(Editor's note: Yep, they'll be on the CEH website in 2-3 weeks. We'll send you all an email when they're ready)*



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**YOUR IDEAS &  
FEEDBACK**

I recently attended the National Health promotion Conference where there was little focus on the human rights and social determinants lens.  
Thanks for including this in today's dialogue. I feel this is the place we can move forward from together.



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**YOUR IDEAS &  
FEEDBACK**

**Let's play!**  
International bingo in European, Arabic and Asian letters.  
[www.oyo.net.au](http://www.oyo.net.au)



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**YOUR IDEAS &  
FEEDBACK**

Thanks to Demos and Abd for their humorous and engaging introductions.



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**YOUR IDEAS &  
FEEDBACK**

Thank you for providing Hala food.



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**YOUR IDEAS &  
FEEDBACK**

**Kaliope Paxinos**

What a wonderful, inspiring person.  
Thank you Kaliope and thank you  
organisers for making sure she came  
today.



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**YOUR IDEAS &  
FEEDBACK**

Laminated cue cards in 40 languages for  
use with dementia CALD clients  
[www.oyo.net.au](http://www.oyo.net.au)



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**YOUR IDEAS &  
FEEDBACK**

**Refugee voices**

The BEST part of the whole conference!!!